

Transplant Patient Travel Resources
University of Minnesota Medical Center, Fairview

Serving our Transplant Patients by providing complimentary Travel One agency services.



Local Taxi & Airport Shuttle Resources



RESOURCE	CONTACT NUMBERS	SERVICES
Airport Taxi	763-592-6401	Direct ground transportation. Self pay.
Blue & White Taxi	612-333-3333	Direct ground transportation. Self pay.
Red & White Taxi	612-871-1600	Direct ground transportation. Self pay.
Super Shuttle	612-827-7777	Shared shuttle to and from airport. Self pay.

A NOTE ABOUT TRAVEL FOR TRANSPLANT PATIENTS & FAMILY

If you require assistance with transplant-related travel, please begin your airline, train or bus travel arrangements with your Transplant Social Worker. The Transplant Office can also help you connect with your Social Worker or provide more information.

Your Transplant Social Worker will contact our travel booking service Travel One on your behalf. Then, a Travel One representative will work directly with you to arrange the best travel method at the best rates to fit your schedule.

Note: Your Transplant Social Worker **MUST** initiate the call to Travel One to alert the Travel Agent of your special travel requirements.

OFFICE NUMBERS:

Social Work: 612-273-3366

Bone Marrow Transplant : 612-273-2800.

Organ Transplant: 612-672-7270



TRAVEL ONE INC.
A BCD Travel Affiliate

A Travel One representative will arrange the best transplant airline, rail or bus travel options for you offering caring, quality service. Simply call 952-854-2555 or email transplant@traveloneinc.com.

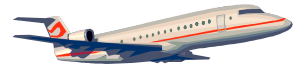
Here are some of the travel resources available for transplant patients, family and care givers—some of these resources offer special discounted travel.

Ground Travel-Train & Bus

RESOURCE	CONTACT INFO	SERVICES
Amtrak 	1-800-872-7245 www.amtrak.com	Weekly rail travel specials in the Midwest.
Greyhound Lines 	1-800-231-2222 www.greyhound.com	National bus line with connection arrangements through allied carriers throughout the country.
Jefferson Lines 	1-800-451-5333 www.jeffersonlines.com	Runs daily scheduled bus service throughout the country's heartland.



Airline Travel



RESOURCE	CONTACT INFO	SERVICES
American Organ Transplant Association (AOTA)	713-442-2402 fax: 713-344-9420 aotaonline.org	NOTE: <u>Only</u> a Transplant Social Worker or Travel One can contact or book travel with AOTA. Flights arranged with Continental Airlines.
Angel Flights	1-800-296-3797 or 1-800-474-9464 www.angelflights.org E-mail address: wings@angelflightcentral.org	NOTE: <u>Only</u> a Transplant Social Worker or Travel One can contact or book travel with Angel Flights. Pre and post operations only; patient must be medically stable. Distance may not be greater than 1100 air miles.
Delta Kids Care Program Children's Miracle Network	1-801-214-7400 Email: Tom Lazour: tlazour@childrensmiraclenetwork.org	Arranged with Delta Airlines and the Children's Miracle Network.
Miracle Flights for Kids	1-800-359-1711 or 702-261-0494 www.miracleflights.com	Arranged with many airlines. Patient must be medically stable.
National Patient Travel Center (NPTC)	Helpline: 1-800-296-1217 E-mail address : info@nationalpatientstravelcenter.org	Arranged with many airlines. Also makes arrangements with Children's Angel Flights.
Transplant Recipients International Organization (TRIO)	1-800-874-6386 www.trioweb.org	NOTE: <u>TRIO</u> membership required to use this service. Apply for membership at on-line website.
Wings of Mercy	1-800-98-MERCY www.cloudnet.com	Volunteer pilots provide air transportation and planes.

Transplant Travel is as Easy as 1 - 2 - 3!



1 Contact your Transplant Social Worker at 612-273-3366—they will start your air, rail or bus travel arrangement authorization.



2 Call the travel experts at Travel One: 952-854-2555. A Travel One representative will arrange the best travel options for you, offering caring and quality service. Agents are available Monday thru Friday: 8:00 a.m. to 6:00 p.m. CST to assist you.



3 After hours, (between 6:00 p.m. and 8:00 am CST) call the Travel One Help Desk with last minute changes and problems. Call the Travel One Help Desk numbers: Domestic: 800-651-3138 or International (call collect): 303-876-4190.